

A “My Number” is a personal number assigned to every person living in Japan.

People moving to Japan for the first time will receive a “Personal Number Notice” through the post, around 3 weeks after registering their status of residence at the City Hall. Your My Number is written on that notice.

Your My Number is needed when you start a job, or when you enter into national or private insurance.

A My Number Card, is an IC card that has your personal number written on it. You can also use it as a form of ID. You can apply for a My Number card by post. Postal applications are done by filling out the form attached to the “Personal Number Notice”, affixing a photo of your face to it, and sending it via post.

For people who don’ t understand how to apply, or for those who did not receive an application form, you can apply at the relevant counter. The counters where you can apply are: the City Hall General Window, Wakasato My Number Card Centre, your nearest City Hall branch office, Nagano Central Post Office, Nagano Higashi Post Office, and Nagano South Post Office. Please bring your Residence Card and a passport photo.

Once you apply for a My Number Card, around 1 to 2 months later you should receive a notice that is has been issued. Please make an appointment to collect it.

Once you have your My Number Card, you can do things like making a copy of your Residence Certificate at Convenience Stores.

The expiry date of your My Number card is the same day as your Residence Card.

For those extending the duration of their residence, please follow the appropriate procedures to update your My Number card as well.

For those whose duration of residence has shortened, you will need to update your My Number card too.

If you do not update your My Number card in these situations, your My Number card will become invalid, and reissue will cost a fee, so please be careful.

A notification about updating your My Number card will not be sent, so please make sure you remember to update your card by yourself.

For more details on My Number cards, please call the City Hall My Number Card Issuance Section on 026-224-8380.

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