

My Number (Individual Number) is a 12-digit number that every person living in Japan is assigned.

If you are living in Japan for the first time, you will receive an "Individual Number Notification" by mail about three weeks after registering as a resident at the city hall.

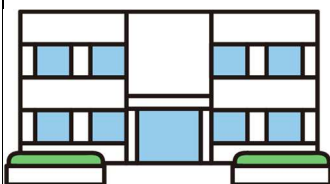
Your individual number is written on the "Personal Number Notification."

Your individual number is required when you start working for a company or when you enroll in national health insurance or social insurance.



A My Number Card is an IC card on which your individual number is written.

It can be used as an identification card or health insurance card, and you can also obtain copies of your resident registration certificate at convenience stores.



You can apply by mail or online. If applying by mail, fill out the application form attached to your "Personal Number Notification," attach a photograph, and send it by post.



For online applications, scan the QR code on the application form with your smartphone or other device, enter the required information, and submit your application.

If you do not know how to apply, you can apply at a counter.

Service counters include the Toigo and Aokijima My Number Card Centers, the City Hall General Service Counter, and each branch office.

Please bring your residence card.

Those applying at each branch should also bring a photo of themselves.

After you apply, you will receive a notification letter about a month later.

Please make an appointment to pick up your My Number Card before going to the store.

The expiration date of your My Number Card is the same as the expiration date of your period of stay.

If you have changed your residence status or extended your period of stay, please also renew your My Number Card before its expiration date.

If your My Number Card is likely to expire before your extension of stay is approved, please contact the My Number Division.

Even those whose period of stay has been shortened will need to go through the procedure to change the validity period.

Please complete the procedure to change your My Number Card within the shortened period of stay.

Please note that if you do not complete these procedures, your My Number Card will expire, and a fee will be charged for reissuance.

You will not receive a renewal notification, so please be sure to complete the procedure.

Additionally, on June 14, 2026, a system was launched for "Specified Residence Cards" and "Specified Special Permanent Resident Certificates," which integrate the My Number Card with the Residence Card and the Special Permanent Resident Certificate, respectively.

Obtaining a "Special Residence Card" or similar document is optional; foreign residents who wish to do so may apply for one.

The initial application is free, but there may be a fee if you do not meet the initial application requirements, or for procedures such as reissuance or exchange.

For more details, please check with the Citizen Services Division or the Immigration Services Agency.